Car Parks Survey Report, September 2024

The survey received 224 responses (13 offline/211 online)

1. For whom should Parish Car Parks be provided?

Response	QTY	%
ANYONE	186	83%
RESIDENTS	18	8%
VISITORS	20	9%

2. Do you want Box PC to invest in improvements to the Car Parks using the Precept (Council Tax)?

Response	QTY	%
YES	139	62%
NO	85	38%

3. Do you want Box PC to retain the Market Place Car Park?

Response	QTY	%
YES	148	66%
NO	76	34%

4. Do you support charging for parking in the Market Place car park?

Response	QTY	%
YES	89	40%
NO	135	60%

5. Do you support charging for parking in the Recreation Ground car park?

Response	QTY	%
YES	68	30%
NO	156	70%

6. Do you support charging for parking in the Box Hill Common car park?

Response	QTY	%
YES	62	28%
NO	162	72%

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APPENDIX 1 – RESPONSE LOCATIONS

AREA	QTY
ASHLEY	3
BARGATES	10
BARN PIECE	3
BASSETTS, THE	6
BOX HILL	8
BOX/CORSHAM (only SN13 given in response)	15
BRUNEL WAY	7
CHIPPENHAM	3
CHURCH LANE	2
CLYDESDALE	4
CORSHAM	11
DEVIZES ROAD	6
DOCTORS HILL	1
FAIRMEAD VIEW	2
GLOVERS LANE	6
HAZELBURY HILL	12
HENLEY	2
HIGH STREET	7
KINGSDOWN	2
LITTLEMEAD	3
LONDON ROAD	12
LYCETTS ORCHARD	3
MARKET PLACE	29
MELKSHAM	2
MIDDLEHILL	4
MILL LANE	1
OLD JOCKEY	2
PARADE, THE	5
QUARRY HILL	6
QUEEN'S SQUARE	2
RUDLOE	23
STEAM MILL COTTAGES	4
SWAINSWICK	1
THE LEY	10
THE WHARF	1
VALENS TERRACE	5
VINE COURT	1
TOTAL	224

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APPENDIX 2 – ADDITIONL COMMENTS

Every time I want to use some of the car parks, they are full of residents' cars and some class the spaces as their own personal space.

If no charge of vehicles administered parking the long stays for ever clutter up spoiling it for others on short stays but who would keep an eye on this on a daily basis? Moderate charge accepted.

At the last meeting I attended on the topic of parking the cost for the Market place car park was recorded as being £900 pa and that no maintenance had taken place many years, and there were no plans to do so, hence a £5,000 seems misleading.

Parking is lacking for residents across the village. We can't afford to lose parking provision, and it would be unfair to charge residents to park

The car parks should always be accessible to local residents in order to enable those without parking to be able to park there when necessary.

Where has the figure of £5K come from? At the parish meeting it was noted that Market Place car park cost the parish £900 per annum and had spent NO money to date on the upkeep for it in over 10 years so how can the PC put a figure of upkeep when it has never done so before? Renovations to the recreation car park have been taking place for years but there is no mention of this true costs. This is not a suitable and accurate consultation in any way. Also, where is everyone meant to park if the PC cease to lease Market Place and conveniently become unresponsible for what Wiltshire Council charges - suddenly it is out of the PC's hands. Either All car parks are chargeable or none irrespective of who is responsible for which car park. This is a very inappropriate and misleading consultation and is not in line with what was discussed at your parish council meetings when the subject of the car parks was solely about Market Place car park and a possible saving of money for the lease rather than being concerned about all the car owners who live in Box, pay council taxes and need somewhere to park their car at night.

Where parking is required by residents, perhaps they could pay a set annual fee for cars only, but with hourly rates for visitors' cars, vans, lorries, camper vans etc.

Charging for the car parks will make the current issue of lack of on street parking around the village worse As a small business owner operating from the Jubilee Centre in the Market Place, I would be happy to lease/have a permit for two spaces in the Market Place for our works vehicles providing they were marked for our use only. Also, if charging is introduced how would that work for parents dropping off and collecting their children at Box Kids and Box Playgroup, would they be excused from paying as it will only be for a couple of minutes.

The Market PI car park is essential for residents because there is not enough street parking for everyone living there. To charge would be very harsh on them. It would also deter casual shoppers from using Stop Press, Londis and the cafes. It's clear that the removal of charges in Corsham has revitalised the high street there - a charge in Box could be very tough on the businesses in the village.

I would prefer for the precept to be set at a rate that can include the upkeep of assets rather than introducing charges for each asset. While we have off street parking, it is important to be able to provide parking in a small village to support businesses, activities and visitors.

I agree with some form of charging for parking in the car parks to prevent residents using them as personal long term parking spaces, as this is preventing people using local facilities, cafes, shops, etc. plus at the moment through the precept I'm effectively paying for residents only parking. The car parks should have limited free parking ei. Market place 2hrs free parking and The Selwyn Hall 8hrs, this would free up spaces for those using local facilities in turn supporting the local community, businesses and events.

Market Place is mainly used by residents & employees of local businesses. It should be retained by the PC Car parking for residents and visitors in the Market Place is dire, and only just works now. Any changes to existing conditions would be intolerable.

I would support charging for visitors and residents permits

As a Market Place resident, I rely on the free parking currently provided by the market place car park. My main anxiety is being able to park close to my home and not needing to migrate to Bargates or the Devizes Road - both of which are already overcrowded. The knock-on effect of not being able to park without paying

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will simply push residential parking onto surrounding streets. I would welcome an option for residents to have a dedicated parking space for an affordable annual fee.

The Market Place car park should be free to all residents of Market Place (issued permits by BPC or registering our vehicles with BPC) and employees of Box Kids. I would like to see charges in place for visitors over 30mins. I would also like to know whether there are plans in place to implement infrastructure to accommodate EV charging points, repaint the lines in Market Place car park and clean out the drainage in the car park. Thank you.

Lighting in the market place car park is very poor making it difficult to park in the dark

Residents in Glovers Lane, Market Place are dependent on this car park. The nursery, school, cafe, shops are too it would be chaotic if charging started and other roads like Bargates would get cars parking in them.

The car parks should be primarily for residents of box village as there is limited street parking and few residents have driveways. Perhaps a permit system would be most suitable and then visitors pay per use of the car parks?

The car parks work well for box as they are. They allow people to use the facilities in the village. They support local business, classes, schools and playgroups making it easy for them to come and go. Parking is limited for local residents however a space is usually available. Should charges and restrictions be introduced this will have a big impact on the village forcing people who usually park in car parks to park in other areas in the village and will affect areas even as far as the Bassetts. The parish council spends money in many areas and no other areas of interest are included in this survey. I am sure the most residents would agree to pay, as I would, but this would as restrict the availability of parking and would have a ripple effect. Do all local businesses know about this survey? I hope this survey is circulated to all residents of box and there is proper official notification of its existence.

The PC has given no information about whether there are difficulties with funding. If there are what are the possible solutions. Any suggestion of using meters is very much opposed, both for residents and visitors. The vast majority of users of the Market Place car park are residents who have limited other options for parking close to home. Putting in and administering meters will cost more than the current £5k charge so the only and obvious solution is to leave the Market Place car park as it is. If anything else is seriously proposed please schedule a PC meeting.

Am sure residents would be happy to pay for residents permits if parking spaces in the car parks were guaranteed

It's a car park that is full of market place residents' cars, never any spaces and funded by us parishioners. Will box pc pay for private parking for all residents or just those in MP?

Some residents use the car parks for their main parking. Box Hill car park is a joke as residents use it for motor home and their cars 24/7. There are no spaces or not many for anyone visiting. If they paid then maybe they would free up spaces for others.

More transparency needed for these stated annual costs. For example, many of the parking lines have faded at Market Place car park. Seems the bare minimum is done in maintenance work.

The parking works well at the moment

If you start charging at market place car park, can 3 parking spaces be allocated for the use of box kids & box preschool playgroup staff???

I think we pay enough council tax for this to be covered. The market place car park is vital for those doing the school run and nursery drop offs, but I would suggest a charge for those wanting to park for over an hour or two as cars stay there for days on end.

If charges must be applied, they should be for visitors not residents as that will just making parking on the surrounding roads worse. Perhaps a free/low-cost resident's permit would work.

More EV charging points are needed in the village too and should be included in any improvements

Market place is essential for the preschool

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If you charge Box will have no visitors, and therefore not be able to support the businesses that are left. On street parking such as Bargates will face the knock-on effects and cause issues with residents in other areas. If you hand the car parks back and people have to pay to park this will have a huge knock-on effect on the other areas of the village, businesses, and create further parking issues in other areas.

Considering charging for a low maintenance car park during a cost-of-living crisis is poor form. People are struggling to pay their rising rents and mortgages. This hits the smaller properties without a drive way worse. These are probably the people struggling the most at present and just want to get home from work and park their car and get their evening meal. This is a tone deaf and ill-timed proposition by the council, working against the people.

Where do you get your cost figures from? I've never seen any serious repair work that's amounted to those amounts in any one year of the 30+ I lived in box and work in construction so know the real costs of works. You either need a new calculator or more likely need to stop pissing money up the wall and concentrate on spending it on things that help the residents of box and not stupid folleys, toys for the wombles or councillors pet projects.

Please think about the residents down Market Place with the heavy traffic that come down this road and take all the parking. Families who live down this road with children struggle to park near their house as all the bags are taken from people just leaving their cars/vans.

I park regularly in box to access childcare but never park for more than five or ten minutes. Car park charges would therefore be really inconvenient

How would the PC or CC police a payment scheme? Why should we pay twice for our car parks? If you charge for parking the roads will become car parks more than already, so Devizes Road will be parked on both sides and general chaos will ensue cars already park on the pavement.

Given that there are so many properties in Box without private parking, and on-street parking is limited, it is essential to retain the car parks as places where residents (and their visitors) can park for free (or permit?) for an unlimited time. As a previous resident of Steam Mill Cottages, this is particularly true of the Market Place car park which is so vital for both residents and businesses on Market Place, Glovers Lane, Steam Mill Cottages and The Parade.

The Market Place Car Park is an essential for residents living here. There is considerable pressure on availability due to tourists to the area and visitors to the local cafe. Adding charges to the car park would discriminate those who live here and those with mobility issues. It would push parking to residential streets. The increasing cost of living is stretching us all - adding more costs is unacceptable especially as we have seen none of the perceived £5k annual maintenance.

I think parking in Box is one of the most significant issues for residents (and therefore the Parish Council). I don't think it is viable for a Box resident to rely on public transport, so the issue of parking and charging cars, assuming a transition to electric vehicles, is an issue for everyone, and one which should be uppermost in the PC's thinking. At the very least, it should not change the status quo. The ecosystem of the village includes the current car parks, and any relinquishment or fundamental change in the terms of provision are likely to cause adverse issues elsewhere, including conflict and unpleasantness. The role of the Parish Council must be about making the village a pleasant place to live in, not to contribute to conflict and unpleasantness. The issues are complex, so the terms of occupation should be considered, and it is fair to limit usage, for example one or two vehicles per household; no motor homes; etc. As for charging, I'm not averse to this, as long as it is affordable, but if you are to charge, what is the entitlement of the residents, do they pay for a space? If you are to charge, then presumably the person paying will get a space. You can't just charge residents more if they live near a car park, you might as well bring in window tax. But, if you give people spaces, that reduces provision, but perhaps a mix is best, some private spaces and some available for visitors, users of the playgroup, etc. If the charges are too high, then the likelihood is that car owners will park elsewhere, and then the conflict really starts. I think more than anything else, this needs a coherent plan, you can't just remove a key car park in the centre of the village. I think residents are not that bothered if the parish council or county council provide parking, but the parish council should not relinquish without having assurances from the county council as to future provision. Perhaps if parish councillors who do not have their own private parking, or readily available on-street parking near their residence, that would be fairer.

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I feel if you charge for parking cars will just park on side streets so residents parking will be greatly impacted. Park for doctors causes parking problems on Bargates already.

We should not provide free resident parking so maybe 2 hours free allows for shopping and visitors; I have noticed Campervans left long term in the Rec Carpark !

We should not be subsidising the Holiday homes in the market place with free parking

The Box Common car park, appears to be the private parking facility for residents in the nearby terraces! Precept should be used to maintain PC owned car parks. The Market Place car park should be returned to

Wiltshire Council and they will decide how to maintain and use it

Introducing charging on these car parks will just lead to increased anti-social and dangerous parking in the centre of Box. You can always come back to charging in future years if need the funding or if it is part of an overall traffic management plan

Please hand car park in market place to wcc. Ridiculous waste of parishioners' monies.

I believe that to support local shops and activities held at the Selwyn Hall/ Pavilion parking should be free for the first two hours similar to Corsham. Charges should be applied after that time.

Cost is too high to maintain free of charge parking

Paying for parking for one street to have private parking.

Do not raise the council tax for this

The car parks should be given to Wiltshire Council to maintain and look after, not funded by parishioners. Ridiculous amount of money.

There seems to be a few Campervan/Motorhomes always parked in the Recreation ground car park. I don't know if these belong to local residents or by visitors using the car park as an overnight stop over.

Parking should be provided by the parish council so that the general population can use local facilities and visit our great village. The council should not be involved in providing private parking for residents and people using car parks to catch the bus into Bath. Parking in local car parks should be time limited so that people should have a better chance to locate free parking spaces .The council needs to where possible reduce the risk of any future expenditure as they presently have insufficient funds to maintain existing infrastructure as shown by the poor condition of the children playground areas on the Rec and at Rudloe; tennis courts not up to standard and lack of repairs around the general area of the Pavilion.

The first question should have the answer 'no-one' as an option (for whom should parish car parks be provided?) I would be happy for the market place car park to return to Wilts council and for them to instal meters .They own it, so let them maintain it Box PC is already responsible for two other car parks, so the costs are high enough. I also think it's strange to announce a few days into the survey that the response so far is overwhelmingly in favour. That doesn't seem very democratic....surely you wait until the survey date is ended before you draw conclusions and can make an informed decision?

I certainly don't support a 'significant' rise in my council tax bill to pay for this elite parking

Other car parks in the area have removed car parking charges to assist local shop keepers and prevent parking in residential areas which can be a nuisance to residents and safety

Every time I have attempted to park in the market place its full of residents' cars, hand this to wcc and don't expect all parishioners to fund. The rec is an excellent car park.

Please keep the Market Place carpark, it is a vital asset for the village.

The car park in the market place is always fully, I used to use the butcher's shop (dave hill) and could never find a space. Full of residents' cars and now disgusted to fund out we are paying for this resident only car park through our council tax bill.

The common car park should not be used as resident's parking, some vehicles seem to be there permanently making visitors parking almost impossible

Charging in the central car parks will increase the problem of street parking in areas like Bargates

Car parks will be better placed for all residents if managed by WCC.

I have already submitted comments but cannot attend the meeting tomorrow. I would like to add that I think the questionnaire will be invalid unless the cost of 5k per annum the you suggested would be needed to maintain this car park can be justified

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As I live in the Market place, parking my car is a hit or miss situation. Very stressful knowing that if you do go out will you have a space to park when you come home. It would be better if residents could have a yearly paid parking permit. It's all very well for a business to tell people to park in the market place car park, but when you have your own parking space, that is no problem for them. I am not sure where the money you have stated is spent on the Market place car park, I have never seen anyone in there sweeping or maintaining it.

Why on earth should people outside of the village, buy within the parish pay towards a car park in the market place (which is always full) that is primarily used to supplement residents parking. Either residents of the market place pay it or Wiltshire Council manage it. Forcing the whole parish to pay through our council tax is really not on.

The market place really needs the lines painting on again

Car parks should be bigger. Especially Box Preschool.

It is unclear what improvements the PC is proposing or how the figure of £15,000 per year has been arrived at. There has been no significant spending in recent years on car parks, neither has the PC included any provision in the new budget for any work to car parks. The survey suggests £15,000 a year is a required ongoing cost in perpetuity, what evidence is there to suggest this will be required when it hasn't been in the past? If you are asking residents to judge the issue based on cost there needs to be a full explanation for the figure you are quoting. The PC has not provided a sufficient context for this and is looking at piecemeal savings without considering the overall picture. What is the PC's overall strategy for car parking in Box? Where should visitors and contractors park? How many spaces overall does the PC plan to remove from the available parking provision including on street parking? If the PC doesn't need to spend this theoretical £15,000 a year because it will either get rid of car parks or start charging, what will they spend this money on? Will it be refunded to parishioners? At the moment the saving to the parish would be £900 a year, a long way from the figures quoted in this survey.

Parking is a major issue for residents in the centre of Box. The Parish Council should be making it easier for people to park not harder. If we are all expected to start driving electric cars, we'll have to be able to park near our houses.

There is not enough parking for residents. Many of the houses are old / listed and have no room to make driveways, therefore residents need to park on roads. Consideration needs to be given to providing sufficient parking for residents

Parking in Box is already difficult, removing a car park is madness. That car park is full most of the time, where on earth do you expect those cars to go? And forcing residents to pay for parking at a time when household budgets are already stretched seems like another stealth tax we don't need. It will result in cars parking on streets they don't live on which will cause a lot of stress and arguments.

Free parking is very important for this community due to the lack of parking available for much of the housing stock. On top of that people's budgets are already so stretched with the current cost of living that charging seems unfeasible without some kind of separate residents parking system to keep costs down for regular resident parkers.

I think they should remain free to use and without restriction if we can. Promotes inclusivity and access by all. Thank you for looking into this.

We have no parking outside of our home, and rely on the car park.

The Market Place car park works as best as it can now, any changes would exacerbate parking in the surrounding streets.

Until we can all transport ourselves by magic it is essential to maximise parking opportunities anything different should be seen as penalising parishioners

May be there could be charging after 3 hours in the same way Corsham operates.

However, residents and their guests should be free at all times

MORE DISABLED PLACES

Car parks should be used only for visitors using Box facilities and amenities with a limited time, i.e. 6 hours or so. Residents using Selwyn Hall car park gives limited parking when the pavilion and Selwyn Hall are both in use

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(N.B., I answered 'yes' to Box PC retaining the Market Place, but actually I am NEUTRAL about that. I think that the car park itself should ideally still exist, but if it is handed back to Wiltshire Council, then that is FINE.) Overall, I think it is inevitable that modern life involves cars/motorbikes and that the parishioners of Box should not wage war on cars/motorbikes. So, we should accommodate them with parking so as to support residents and their visitors, as well as customers of our local businesses. However, I DO think that car/motorbike users should have to pay the cost of their transport. I use buses and cycle to avoid those costs - but when I use my car I expect to PAY those costs. How about selling season tickets? Box Kids, Londis, Toast, Dodds Engineering, whoever else's customers park there could buy season tickets if they want their customers to park for free, otherwise users can pay the cost of their own parking. Residents wishing to permanently park there can pay for a season ticket. My outlook is that the parishioners should provide the opportunity to park but the car/motorbike user who is ACTUALLY PARKING should pay the ACTUAL COST of the parking. If this is not the case, then it would be important to outline for the parishioners' knowledge how subsidising parking through the precept actually BENEFITS parishioners. If there are reasons, then I would be completely fine with it being subsidised through the precept. I am open minded. My only request is that if the decision is to subsidise parking through the precept, that the decision contains a few bullet points saying how that subsidy benefits parishioners. I am conscious that almost no part of the precept can be spent to evenly benefit all parishioners. For example, I cannot play in the under-7s playground, but I am very happy to pay for that through the precept. I can see that it benefits parishioners and their visitors with under-7's. It is less clear to me how parking benefits parishioners. I think it is very reasonable to expect the people parking in the car park to pay towards the cost of the car park. So, if we are to subsidise parking, I would only ask that it be noted how a subsidy benefits parishioners. This is NOT an objection to a policy subsidising parking, but I ask that 'benefit to parishioners' (even if not all of them) be taken into account when making the decision.

The recreation ground car park seems to be abused regularly by motor homes, old vans and cars that hardly ever seem to be moved. Perhaps some sort of limit on the time vehicles are allowed to park, with exemptions for local residents without driveways i.e. parking permits. I would have thought a 4-hour maximum stay would be fine for most people.

The parish should keep the rec and common car parks free as it facilitates the use of the green open spaces which should be a priority for the PC. I do not see that this justification exists in the market place car park and therefore would not wish to see my council tax being used to subsidise the local residents using it. Is there any way that a proportion of the parking spaces could be retained for use by the nursery and maintained by them?

THANK YOU for the survey 1. If you have experienced for-profit company-run parking, you will have compassion for ordinary citizens. 2. I have not seen the upkeep, as per the costs referred to by you (refer to the broken Marketplace rubbish bin). 3. There are very few spaces for Marketplace residents to park; even less near our homes. What will happen if we all have EV to be charged? 4. Please establish and develop more parking spaces.

Parking is at a premium in the village but supports local businesses and residents (many properties have limited or no parking due to age of property) and therefore our economy. What MUST be controlled is the increasing number of campervans being parked long term on street and in village carparks blocking spaces for other users whether they are residents or visitors. This could be controlled on the rec and possibly Box hill by having a height restriction barrier. In other carparks there could be time restrictions - no parking longer than a 24-hour period. Most residents will be using cars for work and vacating spaces during the day for visitors. Residents who live in rural areas need cars to be economically active so should not be prevented from parking. I expect a significant number would be happy to pay for a resident parking pass for the privilege of parking somewhere like Market place. Controlling camper vans parking on street is harder and may increase if banned in carparks. The issue may be one more of educating residents and making them more aware of the detrimental effect this has on their neighbours. Market place could have a free half hour for users of local shops and charge for longer stays. Would need to be enforced (by traffic wardens rather than PC?)

Eliminate long term/overnight parking in Recreation Ground car park.

The Parish council should re negotiate the lease with WC for a further 10 years.

Sort out the flood issues, please!

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They are probably the only remaining free car parks in the area, they're used by parents, people of old age and residents I don't believe that paying to use the car park is justified for our small tight knit village

If these car parks become pay and display, it will affect a large proportion of the residents as people will be forced to park in the non-car park areas that residents rely on for their parking. If the parking is affected in this way, the future of Box will be that of a 'concrete jungle' as people will begin to be forced to pay for concrete bays to park their cars. Beautiful grassy areas such as those in Bargates and the Bassetts for instance will be affected and all this will result in a lot noise and environmental pollution as a result.

I also feel that many residents may be unaware of this survey, as it has to be answered via the internet and many also don't regularly buy the parish magazine. It may be worth considering having this survey put through all residents' doors for a true picture of the residents' wishes.

I live in market place and the car park is very important for local residents I worry that to pay for the market place car parking would be an extra cost I'm not sure people can afford

Retaining the car parks in their current form eases parking congestion in Market Place and provides better traffic management for all residents.

I think that there should be a time parking limit in the Recreation ground car park and also in the Market Place car park. That way there will be spaces for residents and visitors. At the moment, I can never park in the Market Pace as it is always full! How this would happen would probably not be financially viable!

As one of the amazing things about Box is how well used the green is and this is something that should be preserved. Introducing charging will really influence this and I personally think this will be the same if charging is introduced in the other car parks. All are well used and needed.

There seem to be a lot of cars that have either been abandoned or just left for very long periods particularly in the Rec car park. If these were removed it would allow more people to use the spaces. The amount of money being suggested to maintain / build a fund to maintain these car parks seems excessive. Little seems to have been spent on them over the past few years, so I can't see why there is a sudden need to spend thousands. A little from the council budget put aside over the next few years will surely be enough? Charging will just push more cars out onto the roads to park.

With regard to Q2, it goes without saying only if the car Park is owned by the Box Parish Council

The only practical solution for the Market Place car park, is to maintain the current situation. Anything else will worsen car parking in the rest of the village.

More disabled parking places, as the one in the Market Place is always full by the same car

give the carparks back to Wiltshire Council so they can deal with the upgrades and charging the same as there other car parks.

I would question the figure of 5k to maintain Market Place car Park. Nothing has been done to it since I've lived here for over 10 yrs.

Charging residents for use of this car park would drive us to park in already busy residential roads and safety concerns should be considered. Many people visiting the area for tourism could pay but residents should have free access with a pass. And how would charging be policed? Surely this would cost the council a substantial amount of money. The market place car park is a residential car mark whilst the other two mentioned are not. Look at all the money spent on landscaping around the recreation ground - this was not essential. The car park here is. Look at where you are spending public money - don't attempt to make us Pay for even more.

WOULD HAVE TO PAY TO VISIT FAMILY

KEEPING CAR PARKS FREE IS ESSENTIAL FOR VILLAGE LIFE, SHOPS CAFÉ

PERMITS FOR RESIDENTS & MARKET PLACE WORKERS

RESIDENTS PERMITS